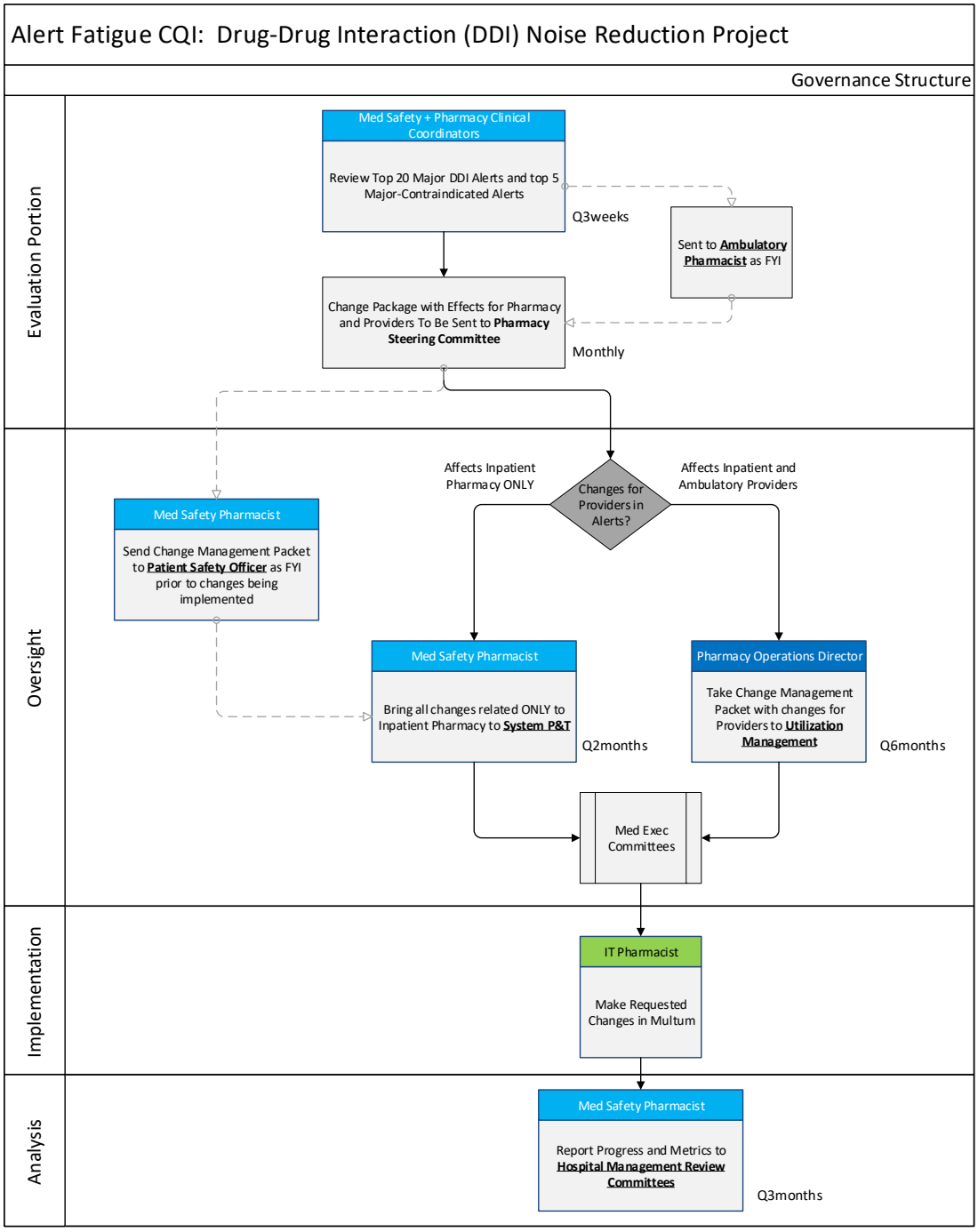
Alert Fatigue CQI: Drug-Drug Interaction (DDI) Noise Reduction Project
Governance Structure
Evaluation Portion
Med Safety + Pharmacy Clinical Coordinators
Review Top 20 Major DDI Alerts and top 5 Major-Contraindicated Alerts
Q3weeks
Sent to Ambulatory Pharmacist as FYI
Change Package with Effects for Pharmacy and Providers To Be Sent to Pharmacy Steering Committee
Monthly
Oversight
Affects Inpatient Pharmacy ONLY
Changes for Providers in Alerts?
Affects Inpatient and Ambulatory Providers
Med Safety Pharmacist
Send Change Management Packet to Patient Safety Officer as FYI prior to changes being implemented
Med Safety Pharmacist
Bring all changes related ONLY to Inpatient Pharmacy to System P&T
Q2months
Pharmacy Operations Director
Take Change Management Packet with changes for Providers to Utilization Management
Q6months
Med Exec Committees
Implementation
IT Pharmacist
Make Requested Changes in Multum
Analysis
Med Safety Pharmacist
Report Progress and Metrics to Hospital Management Review Committees
Q3months